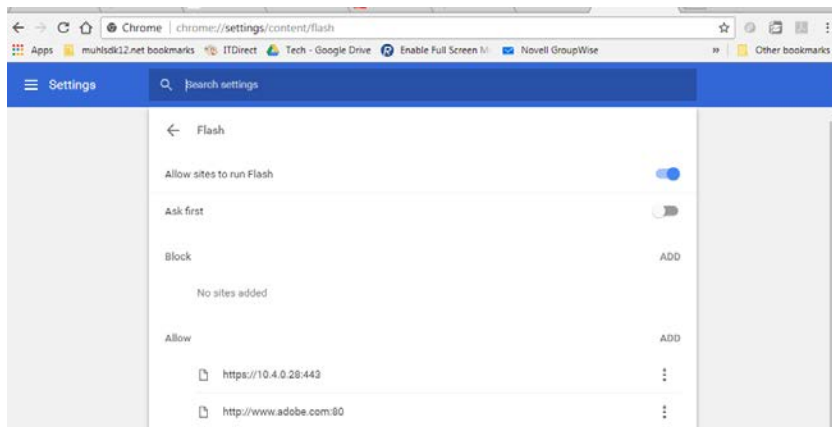


## Chrome Plug-ins Issue with Wonders

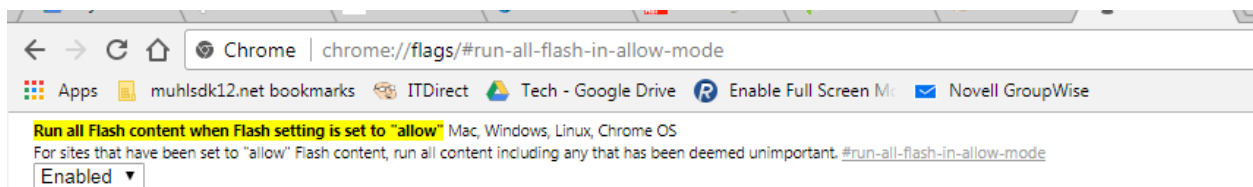
The issue is occurring because Chrome will not allow flash to run in the pop-up. An algorithm in Chrome is deeming the item less important and thus not allowing it to play, even if Flash is enabled for all sites.

To fix this, please implement the following settings in your browser:

- 1) Open Your Chrome Browser and type `chrome://settings/content/flash` in the URL Bar



- 2) Ensure that Allow sites to run flash is enabled (blue Dot on the right), and that Ask First is disabled (white dot on left). If you have to switch the option just click on the dot.
- 3) Then once Flash is allowed, go to a new tab and type `chrome://flags/#run-all-flash-in-allow-mode` and ensure the flag is set to Enabled. If it is not enabled just click the drop down and select Enabled.



- 1) It is worth noting that when Chrome updates there is a chance this flag may reset, and will need to be changed again. There is always the option of switching the browser to Firefox, which doesn't seem to be encountering this issue at this time.